

RETURNS FORM

STEP 01

Please complete all the details on this form and signed the declaration so that we can process your return as efficiently as possible.

Invoice Number:

Your Name:

Your Post Code:

Item(s) & Reason(s) for return:

continue on a separate sheet if needed

STEP 02

Please select from the below how we should proceed once we received your return:

Call me to discuss and alternative

I have paid for a replacement so please refund this in full

I would like to arrange a replacement, please contact me once you receive this

I would like a full refund

Need help?

Email us at hello@therampfactory.co.uk or call us on 01372 648587

STEP 03

Return Declaration

Now please check, tick and sign this declaration. If you cannot tick all the boxes or have any problems, please call us on 01372 648587.

I confirm that I am returning the item(s) within 30 calendar days of delivery

I can confirm that this return if unused and well packaged for it is suitable for a return

And the item(s) in this return...

Was not originally made to order

Was not to my specification/personalised

Please signed and date the below to confirm you are happy with all details on this form:

dd | mm | yy

STEP 04

Lastly, please fold along the two lines so only this panel is visible. Attach this to your return with the below address face up.

Please return to:

RETURN DEPT.
The Ramp Factory
Unit 5
Quantum Business Park
Beacon Hill Road
Church Crookham
Fleet
GU52 8EA